

Karim Benyekhlef – Faculty of Law, Université de Montréal

Karim Benyekhlef has been a professor in the Faculty of Law of the Université de Montréal since 1989, and since 1990 he has been seconded to the Centre de recherche en droit public, of which he has been the Director since 2006. A member of the Quebec Bar since 1985, he practiced in the federal Department of Justice from 1986 to 1989. His areas of teaching and research are information technology law (privacy, domain names, online dispute resolution, freedom of expression), constitutional law (human rights and freedoms), international law, and legal theory and history. In 1995, Prof. Benyekhlef, founded the electronic law journal *Lex Electronica*, and is also the originator of the first on-line dispute resolution projects (the CyberTribunal project, 1996-1999, eResolution, 1999-2001, and ECODIR project, 2000-). He is the director of the *Cyberjustice Laboratory*. He is directing an international research team composed of 30 researchers from 23 academic institutions: “Towards Cyberjustice”, funded by the Social Sciences and Humanities Research Council of Canada: Towards Cyberjustice (2011-2018)

Noam Ebner – Associate Professor and Online Program Chair, The Werner Institute, Creighton University

Noam Ebner chairs the online master’s program in Negotiation and Dispute Resolution at Creighton University School of Law. He is a professional negotiator and negotiation consultant, an attorney and a mediator. Originally from the U.S, he now divides his time between his home and office in Jerusalem, Israel and his teaching, training and consulting activities in the U.S and abroad. Noam has over a dozen years of experience teaching at universities around the world; in addition to Israel and the US, he has been a visiting professor at Sabanci University in Turkey as well as at the U.N.’s University for Peace in Costa Rica. Noam’s research interests include negotiation pedagogy, trust and its role in dispute resolution, and negotiation and mediation processes conducted online. He is co-editor (together with James Coben and Christopher Honeyman) of *Assessing Our Students, Assessing Ourselves*; Vol.3 in The Rethinking Negotiation Teaching Project published by DRI Press.

Frank Fowlie – Internetombudsman.biz

Frank Fowlie was previously the Ombudsman with ICANN and is now the IOM Ombudsman in Geneva. ICANN is the organization which administers the domain name system for the global internet. Frank earned a Doctor of Conflict Resolution from La Trobe University, Melbourne (2008). His work was recognized with the “Outstanding Research Thesis Merit Award” for 2008. Frank also holds a Masters in Conflict Analysis and Management (2003) and Bachelor degrees from the Universities of Manitoba (Arts 1980) and Regina (Human Justice 1991). Frank has taken negotiation training with the Harvard University Program on Negotiation. Frank holds the designation of Chartered Mediator (C.Med.) and is an Accredited Peace Professional. In 2010 Frank was awarded the University of Regina Lifetime Achievement Award, and in the same year was also presented with the Canadian Peacekeeping Service Medal.

Sanjana Hattotuwa – Centre for Policy Alternatives, Sri Lanka and ICT4Peace Foundation, Switzerland

Sanjana Hattotuwa is currently a Senior Researcher at the Centre for Policy Alternatives. He is a frequent commentator on journalism and new media in domestic and international fora. Since 2006, Sanjana is a Special Advisor to the ICT4Peace Foundation based in Geneva, Switzerland. Through the Foundation, Sanjana works to further the use of ICTs in crisis information management and peacekeeping initiatives at the United Nations. Sanjana founded and continues to curate daily the entire media operations of [Groundviews](#), an award-winning web based civic media initiative. In 2011, Sanjana was the first Sri Lankan to be awarded a TED Fellowship, two years after he was awarded a News & Knowledge Entrepreneur Fellowship from the Ashoka Foundation. Both awards recognise pioneering efforts to leverage web based citizen journalism and new media to bear witness to violence and strengthen democracy, human rights and a just peace.

Brian Hutchinson – BCL LLM DAL FCIArb BL Accredited Mediator. Senior Lecturer, UCD Sutherland School of Law, University College Dublin, Dublin 4, Ireland/Principal, GBH Dispute Resolution Consultancy, Dublin, Ireland.

Brian Hutchinson is Senior Lecturer in the UCD Sutherland School of Law, University College Dublin, Ireland, where he has been a member of the academic staff since 1991. He has extensively researched, taught, written and advised internationally on Arbitration, ADR, and Online Dispute Resolution. An invited founder Member of the United Nations Expert Group on Online Dispute Resolution, Brian has served variously on the advisory board of e-Resolution; as leader of the EU and Irish Government funded ECODIR (Electronic Consumer Dispute Resolution) pilot project; as co-founder and company secretary an Irish Government supported company established to develop International ODR in Ireland; as Chair of the ADR panel of the EU Commission supported "CCForm" EU IST Thematic Network; and as legal expert and editor for the European Standardization Committee's Workshop Agreement on Online Dispute Resolution Tools. He is a practising arbitrator and mediator and operates an international dispute resolution consultancy from Dublin, Ireland.

Leon J. Osterweil – University of Massachusetts Amherst

Leon J. Osterweil has served as Dean of the College of Natural Sciences and Mathematics at the University of Massachusetts Amherst, as Chair of the Information and Computer Science Department of the University of California Irvine, and Chair of the Computer Science Department at the University of Colorado Boulder. He is a Fellow of the Association for Computing Machinery (ACM), and has received the Outstanding Research Award, and the Influential Educator Award, both from the ACM's Special Interest Group on Software (SIGSOFT). Prof. Osterweil has served on the editorial boards of several journals, as Program Chair for many conferences, and as General Chair of the 28th International Conference of Software Engineering. He has been an advisor or consultant for such organizations as AT&T, Boeing, TRW, and IBM. He has been a keynote speaker at many conferences around the world.

Ian Macduff – Teaching Fellow and Adjunct Professor, NZ Centre for ICT Law, School of Law, University of Auckland

Ian Macduff taught courses in negotiation, mediation and ethics at Singapore Management University until mid-2016. He has also taught online courses at the Open University of Catalonia; and regularly contributes to the Summer Academy in Mediation at Cologne University. For over 30 years, he has been an independent mediator and trainer in a number of fields and has been consultant and trainer for the World Health Organisation for a capacity building programme in Sri Lanka from 1999 to 2001 and again in 2004. He is a foundation member of the Asia-Pacific Mediation Forum; a member of the Independent Standards Commission of the International Mediation Institute (The Hague); and a member of the IMI's Task Force on Intercultural Mediation accreditation. He is also a Fellow of the National Institute for Technology and Dispute Resolution (US), and was a member of the Principal Mediator Panel of the Singapore Mediation Centre. He is editor of *Essays on Mediation: Dealing with Disputes in the 21st Century* (Kluwer, 2016)

Mirèze Philippe – Special Counsel, Secretariat of ICC International Court of Arbitration

Mirèze Philippe is a French lawyer of French and Lebanese origin. She also holds a degree in Management and Business Administration. She joined the ICC in 1984 and is currently in charge of coordinating the internal practices of the Secretariat and in charge of a legal training program. She built for the ICC the NetCase platform for managing ICC arbitrations in a secure online environment. Mirèze is Founding Co-President of ArbitralWomen and member of the Board. She is also a founder of the ICC Court Counsel Alumni. She is Member of the Editorial Board of International Journal of Online Dispute Resolution, Member of Honour of the Association des Juristes en Arbitrage, and Member of the Board of the Association Française Amis de l'OIDD (International Development Law Organization, Italy). She publishes and speaks on arbitration and online dispute resolution. She teaches and contributed to developing and teaching arbitration online.

Orna Rabinovich-Einy – University of Haifa, Faculty of Law

Orna Rabinovich-Einy is an associate professor at the Faculty of Law at the University of Haifa. Her areas of expertise are alternative dispute resolution (ADR), online dispute resolution (ODR), and civil procedure, with research focusing on the relationship between formal and informal justice systems, dispute resolution system design and the impact of technology on dispute resolution. Rabinovich-Einy is a fellow of the Haifa Forum of Law and Society, the Haifa Center for Law and Technology, and the Center for Information Technology and Dispute Resolution at UMass, Amherst. Rabinovich-Einy holds a doctorate in Law (J.S.D.) degree from Columbia University. She was admitted to the Bar in Israel (1998) and in New York (2001), and was certified as a mediator in New York by the Safe Horizon)Mediation Center (2003)

Colin Rule – Chairman and Co-Founder, Modria.com

Colin Rule is COO of Modria.com, an ODR provider based in Silicon Valley. From 2003 to 2011 he was Director of Online Dispute Resolution for eBay and PayPal. He has worked in the dispute resolution field for more than twenty years as a mediator, trainer, and consultant. Colin co-founded Online Resolution, one of the first online dispute resolution (ODR) providers, in 1999 and served as its CEO (2000) and President. Previously Colin worked with Mediate.com, the National Institute for Dispute Resolution (now ACR) in Washington, D.C., and the Consensus Building Institute in Cambridge, MA. Colin is the author

of *Online Dispute Resolution for Business*, published by Jossey-Bass in September 2002. He holds a Master's degree from Harvard University's Kennedy School of Government in conflict resolution and technology, a graduate certificate in dispute resolution from UMass-Boston, a B.A. from Haverford College, and he served as a Peace Corps volunteer in Eritrea.

Gabriela Szlak - Tech Entrepreneur, Attorney and Mediator, Pactanda, eInstituto/ILCE, ICANN, Estudio Rosz

Gabriela Szlak's background is at the intersection of Digital Economy and Internet Policy, pioneering Latin American initiatives in ODR. She co-founded and is CEO of Pactanda a company offering ODR services in Latin America. She is an attorney and professional mediator with expertise in business law, ICT, IP and international law and co-founded Estudio Rosz. At ICANN, she was recently elected by the Business Constituency as GNSO Councillor. She is also Regional Director at eInstituto/ILCE, leading initiatives such as "ODR for the Digital Economy", implementing ODR services at eConfianza.org and supervises einstituto's delegation at UNCITRAL WG. She has done consultancy work for Mercosur Digital on Cross Border eCommerce. Gabriela has worked as legal advisor for the Ministry of Interior. She has Postgraduate Studies on eBusiness Management. She is an international speaker and authored the Chapter "ODR in Latin America" for the publication *Online Dispute Resolution: Theory and Practice*, Eleven International Publishing, 2012

Ernest Thiessen – PEng, PhD, Inventor of Smartsettle, Founder & President of iCan Systems Inc.

Ernest Thiessen has led iCan's development team since 1993 in to create the world's first practical comprehensive online negotiation and dispute resolution system. The Smartsettle eNegotiation system is based on research that Thiessen directed at Cornell University, where he received a PhD in Civil & Environmental Engineering with a specialty in Water Resources Systems Planning and Analysis. Thiessen's algorithm for producing fair and optimal outcomes in complex negotiations been compared to that of Nobel Laureate John Nash. Thiessen also directs the International eNegotiation Exhibition and has been a lecturer for UNESCO-IHE's Negotiation and Mediation for Water Conflict Management course. Thiessen served as a volunteer doing irrigation engineering for Mennonite Central Committee in Nepal during the eighties on an integrated rural development project, which won the UNESCO Blue Planet Prize in 2005. Thiessen is a frequent presenter at Cyberweek and the Annual International Forums on Online Dispute Resolution.

Alan Tidwell – Director Center for Australian, New Zealand and Pacific Studies, Georgetown University

Alan Tidwell has over twenty five years of experience in conflict resolution. From 2001 - 2004 he was a program officer with the United States Institute of Peace, focusing on conflict resolution and education. Prior to joining USIP in 2001, he was a senior lecturer in management at Macquarie Graduate School of Management in Sydney, Australia, teaching courses in conflict resolution and negotiation. Tidwell served for several years as director (1995-97) and deputy director (1992-94) of the Centre for Conflict Resolution at Macquarie University. In 1999, he was honored by Macquarie University with an Outstanding Teaching Award. Tidwell holds a Ph.D. in international relations from the University of Kent at Canterbury, a Masters of Professional Ethics from the University of New South Wales, and an M.S. in Conflict Management from George Mason University.

Bill Warters – Assistant Professor (Research), Wayne State University, Detroit, MI

Bill Warters (Ph.D., Syracuse University, Maxwell School of Citizenship and Public Affairs) is the Academic Director of the Master of Arts in Dispute Resolution Program at Wayne State University in Detroit, Michigan. Dr. Warters teaches courses such as the Roots of Social Conflict; Neutral Intervention Theory and Practice; Ethnographic Methods; and Communication Technology and Conflict. Bill's symbolic interactionist research approach favors qualitative methods used to explore the lived experiences of participants. Demonstrating a strong interest in pedagogical best practices, Bill was chosen to be an WSU Office for Teaching and Learning Faculty Fellow (2006-2008). In addition to teaching and research, Dr. Warters' work includes developing innovative conflict resolution knowledge dissemination and skill building platforms such as the federally-funded web clearinghouses, Campus-adr.org and CREducation.org and a recent iPad App for Conflict Resolution Educators. In 2008 Bill received the William J. Kreidler Award from the Association for Conflict Resolution.

Leah Wing – National Center for Technology and Dispute Resolution (USA) and Legal Studies Program, Department of Political Science, U. of Massachusetts/Amherst

Leah Wing co-directs the National Center for Technology and Dispute Resolution and serves on the editorial boards of the International Journal of Online Dispute Resolution, Conflict Resolution Quarterly, and the Alaska Journal of Dispute Resolution. She is on the Advisory Board of Youstice and has served two terms on the Association of Conflict Resolution Board of Directors. Leah, a mediator since 1985, is the founding director of the Social Justice Mediation Institute. Leah is on faculty at the University of Massachusetts/Amherst where her research and teaching include critical approaches to conflict resolution with a particular focus on the roles that technology, spatial justice, visuals, and identity play in conflict development and transformation. She is the recipient of the Award for Distinguished Service to the Field of Conflict Resolution and the Kuumba Award in Appreciation of Support and Efforts in Promoting Opportunities in the Field of Alternative Dispute Resolution for Minority Professionals.

Michael J. Wolf – Settlement Judge & Director, Collaboration & ADR Office, Federal Labor Relations Authority, U.S. Government

Michael Wolf has spent more than 30 years as a neutral, educator and advocate in labor management relationships. Before joining the staff of the FLRA, Michael served as Counsel for Dispute Resolution Technology to the National Mediation Board and Assoc. Director of former Secretary of Labor W.J. Casey's Center for the Workplace at Georgia State University. For a decade at the Federal Mediation and Conciliation Service, Michael was a Commissioner, Federal Mediator, Director of Mediation Technology Services and Special Assistant to the Director. Earlier in his career, Michael practiced labor and employment law and spent a brief time as a Congressional staffer. Michael is co-chair of the ABA Federal Sector Labor & Employment Law Committee and a regular guest instructor in the graduate labor relations program at Catholic University. He was adjunct faculty at Pepperdine Univ. and he taught a graduate ODR course at the University of Baltimore.